

Rights Poster MH English Updated 3/22/2022

# **FOR RIGHTS VIOLATIONS/QUESTIONS**

Please contact our Rights Protection Officers:

**JESSICA COOK**

**24-hour Confidential Message Line: (512) 244-8324**

**ClientRights.Hotline@bbtrails.org**

Bluebonnet Trails Community Services

Attn: Rights Protection

1009 N. Georgetown Street

Round Rock, Texas 78664

Or, you may contact the Texas Health and Human Services

Office of the Ombudsman for Behavioral Health

**(800) 252-8154**

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# **TO REPORT ABUSE OR NEGLECT**

Please call the Texas Department of Family

and Protective Services

**24-hour HOTLINE (800) 647-7418**