

Rights Poster IDD English Updated 3/22/2022

FOR RIGHTS VIOLATIONS/QUESTIONS

Please contact our Rights Protection Officers:

JESSICA COOK

24-hour Confidential Message Line: (512) 244-8324

ClientRights.Hotline@bbtrails.org

Bluebonnet Trails Community Services

Attn: Rights Protection

1009 N. Georgetown Street

Round Rock, Texas 78664

Or, you may contact the Texas Health and Human Services

Office of Consumer Rights

(800) 458-9858

TO REPORT ABUSE OR NEGLECT

Please call the Texas Department of Family

and Protective Services

24-hour HOTLINE (800) 647-7418